Care Coordination Tool Enhancement: Claims Data May 2018

Please select the hyperlink to learn more about this enhancement:

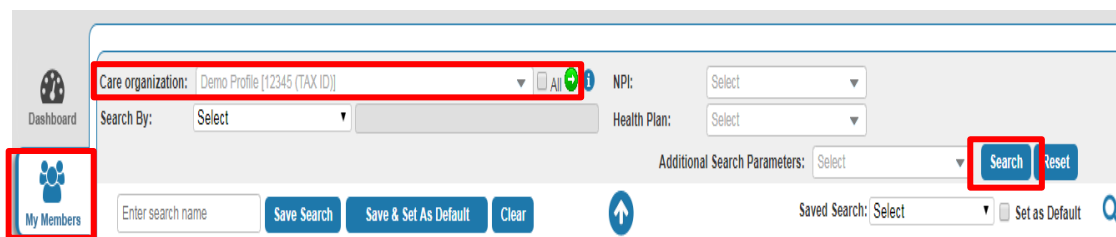1. Visibility of more claims data for members

    a. [Description](#)

    b. [Navigation in the CCT](#)
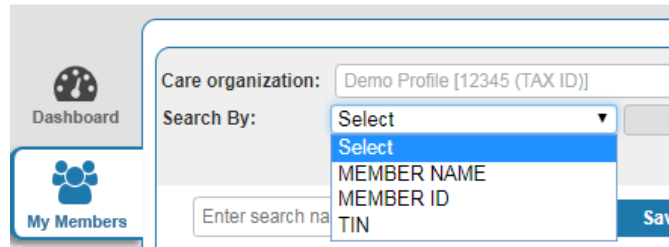
Visibility of more claims data for members

- **Description**: In the Visits section of a member's Member Summary, claims data such as Visit Type, Service From and To dates, Provider Name, CPT codes, and Diagnosis Codes is visible for each member. Claim types include but are not limited to CMS 1500, mental health, laboratory claims, and pharmacy claims.

  - **Important notes**: Claims data related to substance use disorders is not available per federal regulations. Additionally, you may note instances of claims information that appear as duplicates; however this is the intended function in the CCT: each line of claims data in the tool correlates to one line item on a claim form.

- **Navigation**: Upon logging into the CCT, select the My Members tab. Note: if your role is Care Coordinator, Care Team Manager, or Practice Administrator, please switch from the Population Health view to the Care Coordination view by clicking the toggle button at the top of the screen.

  - In the Global Search, select a Care Organization from the drop-down list (your organization's name), select the green arrow, and then select the Search button.
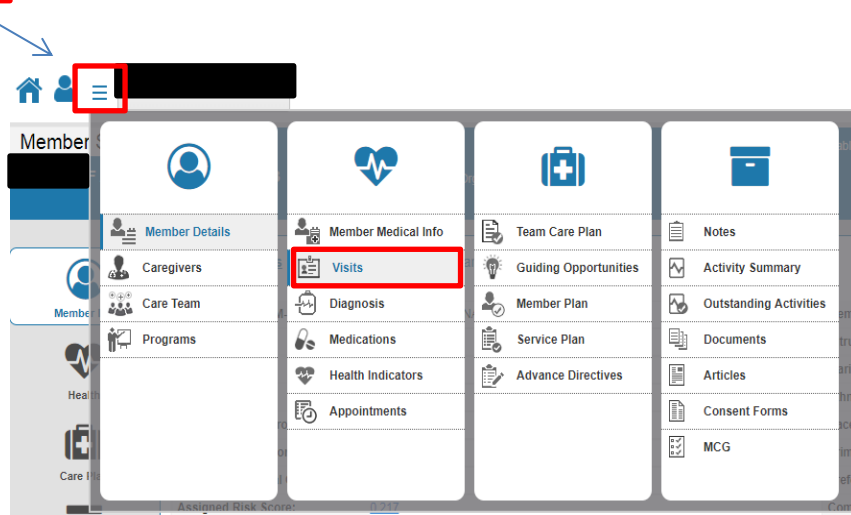
o Search for a specific member by Member Name or Member ID, and then select the member by clicking on his/her last name to navigate to the Member Summary.

o In the Member Summary, click on the three bars icon toward the top left corner and select the Visits section.

Three bars icon

o In the Search By dropdown list, select "Claims".

o The member's available claims data populates in the main panel.